



CASE STUDY:

# Enabling a Seamless Epic Transition at Memorial Sloan Kettering Cancer Center

*How MicroMem delivered full device readiness, optimized procurement, and ensured a successful enterprise-wide Epic go-live.*



CLIENT



Memorial Sloan Kettering  
Cancer Center

## RESULT DELIVERED

**\$2M+**  
IN SAVINGS

**100%**  
DEVICE READINESS

**ZERO**  
DEPLOYMENT DELAYS

## BUSINESS CHALLENGE

MSK required a highly coordinated approach to align clinical requirements, IT standards, procurement processes, and manufacturer supply chains within a fixed Epic go-live timeline. The project required seamless collaboration across multiple stakeholders while ensuring uninterrupted support for patient care operations.



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MicroMem partners with HP to deliver secure, healthcare-ready devices and print solutions designed for clinical environments—helping providers improve care delivery while maintaining compliance and security.



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# MICROMEM SOLUTION



## STRATEGIC ALIGNMENT

Facilitated collaboration between MSK IT, Epic Transition, Procurement, HP Inc., Zebra, and Honeywell teams.



## DEVICE EVALUATION

Organized product demonstrations and supported workflow-based device standardization.



## SUPPLY CHAIN MANAGEMENT

Coordinated directly with manufacturers to secure inventory and mitigate delays.



## EXECUTION SUPPORT

Managed delivery timelines and ensured deployment readiness ahead of go-live

## MEASURED IMPACT

- ✓ **\$2M+ Cost Savings** through sourcing optimization and vendor alignment
- ✓ **100% Device Readiness** achieved prior to Epic go-live
- ✓ **Zero Deployment Delays** attributed to hardware availability
- ✓ **Accelerated Procurement** Coordination across internal teams and OEMs
- ✓ **Reduced Supply Chain Risk** through proactive planning and communication



MicroMem served as a strategic integration partner throughout the project, bridging the gap between multiple stakeholders and delivering a successful Epic go-live



## STRATEGIC VALUE

MicroMem served as a strategic integration partner throughout the project, bridging the gap between healthcare operations, IT infrastructure, procurement, and global technology manufacturers. By combining execution discipline with enterprise technology expertise, MicroMem helped MSK reduce

## Planning a healthcare technology transformation?


Lets build the right strategy together!

*Schedule a complimentary consultation or book a demo for Proof of Concept (POC)*



Enterprise technology solutions and execution expertise that help organizations successfully navigate complex IT transformations.

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